

Subprocessors

Current as of May 15, 2018

MobileIron, Inc. and affiliates (“MobileIron”) use a range of subprocessors to assist in providing the Online Services as described in the Data Protection Schedule located at <https://www.mobileiron.com/legal>.

Infrastructure Subprocessors – Service Data Storage

Entity Name	Purpose	Applicable Services	Entity Country
Amazon Web Services, Inc.	Infrastructure and data hosting	MobileIron Access, MobileIron Cloud, MobileIron Core	United States, Germany, Japan, Australia

Service Subprocessors

Entity Name	Purpose	Applicable Services	Entity Country
Zimperium, Inc.	Administrative portal, support and other services	MobileIron Threat Defense	United States
SendGrid, Inc.	Email relay service	MobileIron Cloud	United States
NetNumber, Inc.	Carrier and country look up	MobileIron Core	United States, Netherlands
Clickatell, Inc.	Online messaging service provider for device users with non-US phone numbers	MobileIron Core	United States
Verizon Communications	Map feature in the administrative and self-service portals	MobileIron Core	United States
Docebo, Inc.	Learning management system supporting customer and partner training and certification program	All	United States
Mixpanel, Inc.	Product analytics for certain versions of mobile apps distributed to 2017	MobileIron Core, MobileIron Cloud	United States

MobileIron Group Subprocessors

Entity Name	Purpose	Country
MobileIron, Inc.	MobileIron platform, IT management, support	United States
MobileIron International, Inc.	IT management, incidental support	Australia, Austria, Belgium, Canada, France, Germany, Hong

		Kong, India, Italy, Japan, The Netherlands, Poland, Singapore, Spain, Sweden, Switzerland, United Arab Emirates, United Kingdom, United States
Mobile Iron India Software Private Limited	IT management, support	India

Third-Party Support Subprocessors

Entity Name	Purpose	Applicable Services	Entity Country
salesforce.com, inc.	Customer support ticketing process (https://help.mobileiron.com)	MobileIron Support	United States
Lithium Technologies Inc. (Jive Software)	Online communities for support of customers, partners and developers (https://community.mobileiron.com , https://partnerportal.mobileiron.com)	MobileIron Support	United States
Coveo Solutions Inc.	Predictive search technology for the support communities	MobileIron Support	Canada
AnswerConnect	24x7 call center services	MobileIron Support	United States
Cogniance, Inc.	Technical support services	MobileIron Support	Ukraine
Persistent Systems Limited	Technical support services	MobileIron Support	India