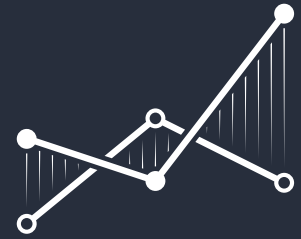


# MobileIron Monitor

## Comprehensive Performance Management for MobileIron EMM



MobileIron enterprise mobility management (EMM) enables organizations to securely manage all the devices, apps, and data employees use for work, wherever they work. To ensure the EMM solution is always running optimally, MobileIron Monitor offers a comprehensive, dashboard-based solution that allows IT and system administrators to maintain the health of all their mission-critical MobileIron EMM components and services.

With MobileIron Monitor, administrators proactively receive notifications about potential performance issues in their MobileIron environment. It offers five key monitoring capabilities that allow administrators to view and analyze the overall health of their MobileIron infrastructure and quickly take action to ensure the system delivers top mobile performance and security.

## MobileIron Monitor Top Five Features

### 1. Dashboard

The dashboard provides a high-level overview of the EMM solution. It allows admins to view key performance indicators (KPIs) for individual MobileIron components in the environment, including Core, Sentry, and other related services. Admins simply click on links to view the status of each instance. The dashboard includes a panel that allows admins to:

- See all the connected Core and Sentry components.
- View the list based on the priority of critical messages.
- Quickly respond to alerts for Core and Sentry, which are flagged with a unique icon badge.
- Search for a specific server from the list of connected servers.

The dashboard panel also displays all the charts that provide visual Core and Sentry metrics, including:

- Overall CPU utilization of the Core or Sentry audit logging component
- CPU utilization by process
- Disk usage chart
- Process-level memory utilization

### MobileIron Monitor Features

- Collect and process system health data from Core and audit logging data from Sentry
- View comprehensive log data on CPU, memory utilization, disk usage, allowed and blocked requests and HTTP response status
- Visualize data in the form of pie, graph or line charts
- Analyze trends and resolve problems before they impact business processes or end users



## 2. Visualization

The visualization feature allows admins to view more in-depth information about several KPIs, including the CPU of the overall system vs. individual Cores, disk usage, processor CPU, memory and Sentry audit logging components.

## 3. Alerts

Alerts deliver proactive notifications related to systems, certificates, infrastructure, and services. Alerts allow admins to take evasive actions before issues impact system or business productivity. MobileIron Monitor offers preconfigured templates that make it easy for admins to define conditions and alert thresholds. Templates include standardized metrics, predefined threshold values for alerts, customization options, and automated email notifications. Admins can also modify alert settings to enable or disable alerts, assign contacts to receive alerts, and group the set of servers connected to alerts. Under settings, an admin can also configure to send an alert notification to tools such as VictorOps, PagerDuty, and Slack. Also, an admin can create a MobileIron support ticket directly from an alert or generate an incident reporting ticket through integration with ServiceNow.

## 4. Reports

MobileIron Monitor enables both on-demand reporting and scheduled reporting. Reports are generated in easily accessible PDF, CSV, and XLS formats and provide comprehensive updates on metrics such as overall CPU, memory, disk usage, certificate status, and more.

## 5. User Management

MobileIron Monitor makes it easy to manage users. From the settings, admins can add or edit users. Additionally, admins can also create or modify contact lists which can comprise individual emails or group emails. Integration with third-party tools such as VictorOps, PagerDuty, and Slack provides flexibility for admins to configure the contact lists easily.

# Managing MobileIron EMM is Easier than Ever

MobileIron Monitor provides all the capabilities needed to fully monitor MobileIron EMM and protect organizations from downtime or security gaps. It combines easy-to-use dashboard visualization features with comprehensive data analysis and reporting to help IT admins analyze performance trends, resolve problems, and efficiently manage IT users.

Learn more about MobileIron Monitor at <https://www.mobileiron.com/products/mobileiron-monitor>



415 East Middlefield Road, Mountain View, CA 94043

info@mobileiron.com | [www.mobileiron.com](http://www.mobileiron.com)

Tel: +1.877.819.3451 | Fax :+1.650.919.8006